

## **Final Agenda**

**Thursday, December 4, 2008**

*Room: Seville Ballroom [2<sup>nd</sup> Floor]*

- 8:00a-9:00a**                      **Registration**
- 9:00a-10:15a**                    **We Don't Make Widgets: Overcoming The Myths That  
Keep Government From Radically Improving**  
Ken Miller  
Founder  
Change and Innovation Agency
- 10:15a-10:30a**                    **Break and Networking**
- 10:30a-11:45a**                    **We Don't Make Widgets: Overcoming The Myths That  
Keep Government From Radically Improving**  
Ken Miller  
Founder  
Change and Innovation Agency
- 11:45a-1:00p**                    **Luncheon**  
*Room: Ballroom A, B, C, D [2<sup>nd</sup> Floor]*
- 1:00p-1:20p**                    **Opening Remarks and Business Meeting**  
Barb Hinton, Chair  
Mid-America Intergovernmental Audit Forum

**Thursday, December 4, 2008 (Continued)**

*Room: Seville Ballroom [2<sup>nd</sup> Floor]*

**1:20p-2:40p**

**Panel Session: An Intergovernmental Approach to Auditing Flu Pandemic Planning: Lessons Learned from the Domestic Working Group**

***Moderator:***

Bernice Steinhardt  
Director  
Strategic Issues Team  
U.S. Government Accountability Office

***Panel Members:***

Sarah E. Veale  
Assistant Director  
Strategic Issues Team  
U.S. Government Accountability Office

Dr. Rex Archer  
Director  
City of Kansas City, Missouri Health Department

Deborah Jenkins  
Audit Manager  
Office of the City Auditor  
City of Kansas City, Missouri

Sharon Kingsbury  
Senior Auditor  
Office of the City Auditor  
City of Kansas City, Missouri

**2:40p-3:00p**

**Break and Networking**

**3:00p-4:00p**

**Government Performance: Lessons Learned for the Next Administration on Using Performance Information to Improve Results**

Bernice Steinhardt  
Director  
Strategic Issues Team  
U.S. Government Accountability Office

**Thursday, December 4, 2008 (Continued)**

*Room: Seville Ballroom [2<sup>nd</sup> Floor]*

**4:00p-4:15p**

**Break and Networking**

**4:15p-5:15p**

**An Efficient Approach to Developing  
the Audit Report Message**

Carole Buncher

Owner

Carole Buncher and Associates: The Competency Company

**5:15 p.m.**

**Adjournment**

**Friday, December 5, 2008**

*Room: Seville Ballroom [2<sup>nd</sup> Floor]*

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|----------------------|---|
| <b>7:00a-8:00a</b>   | <b>Continental Breakfast</b>  |
| <b>8:00a-10:00a</b>  | <b>Fraud Awareness—Is Your Organization Prepared?</b><br>Calvin E. Webb II<br>President and Chief Executive Officer<br>Webb Watch Corporation             |
| <b>10:00a-10:15a</b> | <b>Break and Networking</b>   |
| <b>10:15a-11:05a</b> | <b>Interviewing for Information—A Structured Approach</b><br>Carole Buncher<br>Owner<br>Carole Buncher and Associates: The Competency Company             |
| <b>11:05a-11:15a</b> | <b>Break and Networking</b>   |
| <b>11:15a-12:15p</b> | <b>Interviewing for Information—A Structured Approach (Continued)</b><br>Carole Buncher<br>Owner<br>Carole Buncher and Associates: The Competency Company |
| <b>12:15p-1:30p</b>  | <b>Luncheon</b><br><i>Room: Southmoreland [1<sup>st</sup> Floor]</i>  |
| <b>1:30p</b>         | <b>Adjournment</b>  |