

RAFFLE

- Win a VERY valuable prize for your organization. You must be present to win.
- **Easy to enter:**
-
- **1. Deposit your business card in the "Raffle" container.**
- **OR**
- **2. Print your Name, Email, and Agency affiliation on a piece of paper and deposit it in the container.**
- **GOOD LUCK**

Creative Thinking for Auditors

Presented by
Carole Buncher

Instructor Background

Carole S. Buncher, M.S., B.A

Hello. I'm pleased to be working with you today. I own **Carole Buncher and Associates: The Competency Company (CBA)**, a small, emerging, Washington, DC-based training and consulting firm. CBA specializes in delivering a wide variety of training, primarily to the audit community, including audit report writing, public speaking, supervision, leadership, conflict management, and creative problem solving.

For 23 years prior to establishing CBA, I led analyses of federal programs and policies for the U.S. Government Accountability Office (GAO).

During my GAO tenure, I was also actively involved in designing and delivering audit training, both internal and external to GAO.

Delivering training that is fun and results focused is my passion. I look forward to sharing my expertise with you and facilitating your learning and performance improvement experience.

My contact information:

carole@carolebuncher.com
<http://www.carolebuncher.com>

Workshop Objectives

At the end of this workshop, you'll be able to:

- Understand and apply innovative problem-solving techniques
- Creatively build effective teams
- Creatively solve problems related to auditing

Stretch Target

“ . . . Using dreams to set business targets – with no real idea of how to get there. If you know how to get there, it’s not a stretch target. Incremental goals inspire or challenge no one nor do they capture anyone’s imagination.”

- Jack Welch

Stretch Target

Reducing The Time It Takes To Get Audit Reports
“Out The Door”

- Teams of 5 or 6
- Appoint note taker
- 20 ideas on how to reduce the time it takes to get reports “out the door”
- No censorship
- Be the first team to identify 20



Advantages of Stretch Targets?

Creative (and Easy) Team Building

- Lion
- Puppy
- Owl
- Turtle

'Lion'



- Take-charge personality
- "King of the jungle"
- Comfortable in competitive situations
- First to "cross the finish line"
- Decisive

'Puppy'

- Enthusiastic
- Willing to do whatever is asked of them
- Highly attentive to people and feelings
- Will try to resolve conflicts



'Owl'



- Wise
- "Go-to" person
- Analytical
- Likes theories, concepts, ideas

'Turtle'

- Thorough
- Looks under every stone
- May not be first to cross the finish line
- Likes options
- Well organized
- Likes procedures and structure



Which Are You – Lion, Puppy, Owl, Or Turtle?

- How do the characteristics of your animal type add value to auditing?
- What challenges do you face given the characteristics of your animal type?
- What challenges might you face in working with each of the other types?

Best Teams Are Comprised Of:

- All the same type? **No!**
- All different types? **Yes!**

Brain Writing

Improve Morale in the Audit Workplace

- Silent and written brainstorming
- Teams of five or six
- Take out one piece of paper that you don't need
- Write one idea for "improving morale in the audit workplace" on your paper
- Limit your idea to a sentence or two
- Pass your paper to the person to your right when everyone on your team is finished writing
- Build on the idea(s) written on the paper you have received
- Keep going until you receive your original paper

Advantages of Brain Writing

The Need for Criteria in the Selection Process: Recruiting the Right People

1. In your team, brainstorm 10 ways to make sure that your audit agency is recruiting so that it gets the best people for the job.
2. Which is the best answer?

What Have You Learned Today?

Questions? Comments?

Carole Buncher and Associates:
The Competency Company

(202) 363-6645
carole@carolebuncher.com
<http://www.carolebuncher.com>